



	MEDITECH User Network 2026 Conference: Live, Stabilise, Elevate: Realising the Value Titanic Hotel, Liverpool RUM WAREHOUSE - Ground Floor Day 1: Wednesday 7th October 2026				
Times				Duration	MEDITECH Boardroom
8:30-09:00	Registration, Refreshments and Vendor Exhibition			30 minutes	
9:00-09:10	Introduction and Welcome MUN Chair Cliona Byrne, EHR Programme Director, UPMC Ireland			10 minutes	
9:10-9:20	MUSE International Update Alan Sherbinin, MUSE CEO			10 minutes	
9:20-09:30	MEDITECH Welcome Charlotte Scott, Managing Director MEDITECH UK & IRE			10 minutes	
9:30-10:00	MEDITECH Keynote Unlocking Value: Connected Care and Intelligent Workflows Joseph Coughlin, Vice President, Customer Experience, HCA & International Rachel Wilkes, Associate Vice President, Marketing			30 minutes	
10:00-10:30	Sponsored Keynote: T-PRO Everyone's Talking About Ambient Voice. But Are You Actually Ready? Jack Evans, Clinical AI Fellow, T-Pro Jade Roseingrave, Head of Marketing, T-Pro Rachel Wilkes, Associate Vice President, Marketing, MEDITECH			30 minutes	
10:30-11:00	Refreshments and Vendor Exhibition Mezzanine 3			30 minutes	
	Sponsored Breakout Sessions				
Location	BREAKOUT SESSIONS RUM WAREHOUSE <i>(Plenary (350 x theatre style))</i>	BREAKOUT SESSIONS MEZZANINE 1 <i>(120x theatre style)</i>	BREAKOUT SESSIONS MEZZANINE 2 <i>(120x theatre style)</i>		
11:00-11:30	Strategic Roadmap MEDITECH Jennifer Ford, Manager, Product Management Rob Schare, Director Development	Development of Clinical Downtime Strategy MUSE IEE Winner Alice Dufek, Director, Enterprise Clinical Downtime HCA, Nashville, Tennessee	One EPR, Two Continents, Three Trusts: Leadership Lessons from Recovering and Delivering a Unified MEDITECH Programme Huron Nick Ansell, EPR Programme Director, Norfolk and Waveney University Hospitals Group Pete Dawidow, Healthcare Director, Huron	30 minutes	
11:35-12:05		Reducing Nurses' Documentation Downtime Chairperson of MUSE Eric Gasser, VP and CIO of Information Systems Wooster Community Hospital Health System	Waitlist Enhancements - Overview MEDITECH Mike Kelly, Manager Development Amanda Priestly, UK Administrative Lead	30 minutes	
12:10-12:40	Applying Human Factors to MEDITECH Development – By Building Safer, Simpler & More Effective Clinical Systems Alder Hey Children's NHS Foundation Trust David Walker, Lead Nurse in Digital <i>(Competition Entry 1)</i>	Secure Access at the point of Care: Mater Private's Imprivata Journey Imprivata Silvia Joseph - Director of EHR Clinical Services - Mater Private Networks Mary Jean Dore, Group Director of Digital Platform & Operations - Mater Private Networks Hosted by, Daniel Johnston MRes, RN, Director Clinical Ops Int., ACNIO, NHS CSO- Imprivata	Interoperability Elevated MEDITECH Mike Hooton, Technology Executive Matthew Davidson, Software Designer	30 minutes	SDEC (Same Day Emergency Care) Roundtable Discussion MEDITECH Laura Waterworth, UK Clinical Lead Rob Schare, Director Development
12:40-13:40	Networking, Lunch and Exhibition MEZZANINE 3			60 minutes	
13:40-14:10	Sponsored Keynote: ACS Medihealth Healthcare Transformation David Dean, President, CEO & Managing Director Audrey Brislin, Marketing & Product Management, Forward Advantage Art Nicholas, Chief Growth Officer, Interlace Health Donald Lazure, Director of Clinical Strategy, Commure			30 minutes	
14:15-14:45	Migrating with Intention: How Feedback Transformed Our Data Migration Approach Mater Private Network Aoife Ryan, EHR Corporate Services Specialist <i>(Competition Entry 2)</i>	The Voice on the Phone Isn't the Doctor; Defending Healthcare Against AI-Powered Attacks Cloudwave Jacob Wheeler, Director, Solutions Engineering CJ Fay, Senior Manager, Technical Support, MEDITECH	UK & Irish Development Roadmap MEDITECH Rob Schare, Director Development Mike Kelly, Manager Development	30 minutes	
14:50-15:20	Making the most of MEDITECH: In house development of integration with postcode checker Moorfields Eye Hospital Juliet Dugdill, EPR Workstream Lead Vida Slater, Digital Operational Lead <i>(Competition Entry 3)</i>	Securing Your Clinical Assets Including Sovereign Cloud v Hyper Scalers Teknicor James Ambrose, Director of Security at Teknicor		30 minutes	
15:25-15:55	Efficiency savings for a Nutrition and Dietetic department at East Cheshire Trust following the introduction of MEDITECH in the Trust East Cheshire Hospital Holly Dempsey, Operational and Professional Lead- Nutrition and Dietetics <i>(Competition Entry 4)</i>	Secure Messaging and Care Team Management: The Right Message, to the Right Team, at the Right Time MEDITECH Jennifer Ford, Manager, Product Management	NHS/MEDITECH Standard Content Development MEDITECH Laura Waterworth, Clinical Lead Amanda Priestly, PAS Lead Dan Short, Application Specialist Team Leader - Technical	30 minutes	
16:00-16:30	Beyond Ambulatory Clinics: Expanding the Use of Patient Registries Across Acute and Ambulatory Services Mater Private Network Shauna Fitzpatrick, EHR Clinical Servies Specialist <i>(Competition Entry 5)</i>	Implementing Ireland's First Fully Integrated Automated Dispensing Cabinet Solution with MEDITECH Expanse: Design, Integration, and Lessons Learned Nordic Vanessa Hennes, Pharmacist and healthcare IT Consultant, Nordic Maria O'Connell, Senior Pharmacist, Bon Secours Hospital		30 minutes	
16:30-17:30			MUN Exec (Invite Only)		
18:30	MUN Conference Reception Titanic Hotel, Liverpool RUM WAREHOUSE - Ground Floor				



	MEDITECH User Network 2026 Conference: Live, Stabilise, Elevate: Realising the Value Titanic Hotel, Liverpool RUM WAREHOUSE - Ground Floor Day 2: Thursday 8th October 2026				MEDITECH Boardroom
Times				Duration	
07:30-08:30	MUN FUN Run			60 minutes	
09:00-09:45	Refreshments and Vendor Exhibition			45 minutes	
09:45-10:00	Welcome & Day 1 Summary MUN Chair Cliona Byrne, EHR Progamme Director, UPMC Ireland			15 minutes	
	BREAKOUT SESSIONS RUM WAREHOUSE <i>(Plenary (350 x theatre style))</i>	BREAKOUT SESSIONS MEZZANINE 1 <i>(120x theatre style)</i>	BREAKOUT SESSIONS MEZZANINE 2 <i>(120x theatre style)</i>		
10:00-10:30	MEDITECH and eRS integration: a first of type deployment and referral management on MEDITECH Moorfields Eye Hospital Caitlyn Kennedy, EPR Workstream Lead Vida Slater, Digital Operational Lead <i>(Competition Entry 6)</i>	Shaping the Next Generation of Medicines Intelligence FDB Health Amy Smith, Secondary Care Market Manager	Orchestrating Care, Intelligently MEDITECH Rachel Wilkes, Associate Vice President, Marketing Jen Ford, Manager, Product Management	30 minutes	Discharge Process Roundtable Discussion MEDITECH Laura Waterworth, UK Clinical Lead Rob Schare, Director Development
10:35-11:05	ED Coding: Building compliance, confidence and clinically useful data using intelligent design and natural language processing East Cheshire NHS Trust Chloe Jones Hall, Digital Clinical Systems Lead Nurse Rob Allen, Enterprise Data Manager Jamie Cox, AD of Data & Analytics Matthew Lawton, ED Application Manager <i>(Competition Entry 7)</i>	What Happens When Systems Go Down? Ensure Accessibility to Critical Clincial Data iPeople Ryan Dickerson, CEO Erik Thornton, Vice President, Sales & Marketing	Optimisation of Medication Management in a Live Environment Mater Private Network Emer O'Brien, EHR Clinical Applications Specialist (Pharmacy) <i>(Competition Entry 8)</i>	30 minutes	
11:05-11:35	Refreshments and Vendor Exhibition Mezzanine 3			30 minutes	
11:35-12:05	Sponsored Keynote: Cloud 21 From Change Programmes to Change Fitness: how to make new ways of working stick in pressured services Sarah Newcombe, Chief Nursing Information Officer			30 minutes	
Location	Sponsored Breakout Sessions			30 minutes	
	BREAKOUT SESSIONS RUM WAREHOUSE <i>(Plenary (350 x theatre style))</i>	BREAKOUT SESSIONS MEZZANINE 1 <i>(120x theatre style)</i>	BREAKOUT SESSIONS MEZZANINE 2 <i>(120x theatre style)</i>		
12:10-12:40	From Implementation to Optimisation: Improving pharmacy workflows across an Irish hospital network using MEDITECH Expanse Mater Private Network Niall O Callaghan, EHR Clinical Applications Specialist (Pharmacy) <i>(Competition Entry 9)</i>	From Hospital to Home: Closing the Continuity Gap Across Care Settings Consensus Barry Njoes, Account Director	Advancing Care Across the UK and Ireland: A Close Look at Features Driving Precision Care MEDITECH Jen Ford, Manager, Product Management	30 minutes	
12:45 -13:15	Working with MEDITECH in Ophthalmology: A specialist trust journey Moorfields Eye Hospital Stephanie Ghartey, EPR Pharmacy Lead & Digital Operational Lead Thomas Akins, Digital Operational Lead <i>(Competition Entry 10)</i>	From Documentation to Decisions: How AI is Transforming NHS Productivity, Coding Quality and Financial Sustainability In partnership with MEDITECH – From Documentation to Decisions Solventum Martin Coop, Business Development Manager, Solventum Health Information Systems Terri Graves, RN Executive Strategist	The Connected Continuum: Harnessing Cross-Organizational Data to Elevate Clinical Collaboration in Expanse MEDITECH & Big Picture Jen Ford, Manager Product Management Angus Forth, Chief Commercial Officer, Big Picture Tanya Verma, Head of Sales, Big Picture	30 minutes	
13:15 - 14:15	Networking, Lunch and Exhibition Mezzanine 3			60 Minutes	Irish Peer Group (Invite Only)
14:15 - 14:45	Allied Health PCS Status Boards: A Low-Maintenance Alternative to Surveillance Profiles in MEDITECH Expanse Mater Private Network Sibath Kumar, EHR Clinical Services Specialist <i>(Competition Entry 11)</i>	Provation placeholder	<i>Designing Role-Based Access Control for a Unified EPR</i> Norfolk and Waveney Acute Hospital Collaborative <i>Merwyn Agcaoili, Chief Nursing Information Officer</i> <i>(Competition Entry 12)</i>	30 minutes	
14:50 - 15:00	Closing Remarks Presentation Competition Winner Announcement & Competition Prize Draw RUM Warehouse			10 minutes	
15:00	Departures				