

MEDITECH Users Network Virtual Conference

Thursday 23rd September 2021



MEDITECH USERS NETWORK

	08:30 Virtual Registration and virtual vendor exhibition		
	09:15 Introduction and Welcome - MUSE Chair Matt Connor (20 mins)		
	09:35 MEDITECH Welcome Speaker (20 mins) Charlotte Jackson - MEDITECH UK and Ireland Chief Executive Officer Charlotte Scott - MEDITECH UK and Ireland Corporate Services Executive		
	09:55 Comfort break (20 mins)		
Location	Virtual Room 1 Customer Spotlight	Virtual Room 2 MEDITECH Spotlight	Virtual Room 3 Vendor Spotlight
10:15	Migration to Expanse (30 mins) David Reilly, Associate Director – Digital Systems Glenna Smith, Alder@re Programme Manager Alder Hey Childrens Hospital NHS Foundation Trust	Expanse Demo: Critical Care (30 mins) Callum Cox, Clinical Applications Specialist, MEDITECH UK	Elsevier (30 mins) Tim Morris, Commercial Portfolio & Partnership Dir Improve clinical efficiency with Elsevier Order Sets: A demo showcase by Elsevier
10:50	EPMA (30 mins) Shahzan Zafar, Lead Pharmacist EPMA Daniel Simmet, Digital Clinical Lead Ian Revell, Application Specialist The Rotherham NHS Foundation Trust	Digital Transformation: Exchanged Patient Records for Better Outcomes (1 hour) Mike Cordeiro, Director Interoperability Market and Product Strategy, MEDITECH Mike Hooton, Technical Executive, MEDITECH UK	T-Pro (30 mins) Liam Murphy, Sales Manager Digitally Transform Outpatients Delivery
11:25	HIMSS: The Digital Maturity Journey Round Table Session (1 hour) Host: Kathryn Walvin, Head of Information Systems South Tyneside and Sunderland NHS Foundation Trust		BridgeHead (30 mins) Angela Single, Senior Director – New Business Development & Partners EMEA How can MEDITECH hospitals access & share data across an ICS or other regional networks?
11:55		MEDITECH EU Development Update (30 mins) Rob Schare, Director Development, MEDITECH	Teknicor (30 mins) Mo Eisen, CTO Private Cloud Collaboration in Healthcare Is it Right for You?
	12:30 Lunch and Virtual Exhibition (1 hour)		
	13:30 Facilitated networking (break out rooms) (30 mins)		
Location	Virtual Room 1 Customer Spotlight	Virtual Room 2 MEDITECH Spotlight	Virtual Room 3 Vendor Spotlight
14:00	Setting Up Clinical Trials in Meditech (30 mins) Lewis Sanders, EPR Clinical Trials Pharmacist Nikki Kernaghan, EPR Pharmacy Technician The Clatterbridge Cancer Centre	Expanse Demo: Web Nursing (30 mins) Mrudula Gadgil, Senior Specialist, Marketing Solutions, MEDITECH	Intelligent Medical Objects (30 mins) Steven H. Rube, MD, FAM Streamline SNOMED CT documentation in MEDITECH to meet NHS requirements
14:35	The Six W's of Clinical Engagement (30 mins) Dr Natalie Canham, CClO Richard Glyn-Jones, EPR Programme Manager Liverpool Women's Hospital NHS Foundation Trust	Expanse Demo: Surveillance (30 mins) Mrudula Gadgil, Senior Specialist, Marketing Solutions, MEDITECH	Provation (iProcedures) (30 mins) Jesse Rose, VP, Sales & Business Development Integrated Anaesthesia Information Management System
	15:05 Comfort Break (15 mins)		
15:20	EPR Training and e-Learning Round Table Session (1 hour) Host: Richard Glyn-Jones, EPR Programme Manager Liverpool Women's Hospital NHS Foundation Trust	Expanse Demo: Population Health (30 mins) Jason Dubois, Senior Specialist, Marketing Solutions, MEDITECH	Nuance (30 mins) Dr Simon Wallace, CClO and Terence Lippert, Head of Solutions Consulting Benefits of Speech Enabling MEDITECH with Dragon Medical One
15:55		Expanse Demo: Business and Clinical Analytics (30 mins) Jason Dubois, Senior Specialist, Marketing Solutions MEDITECH	Cloudwave (30 mins) Mike Donahue, Director Sales Engineering Healthcare IT Trends: How Cloud is Enabling Organisations to Respond Faster to Business Demands
	16:25 Reflections and Closing Remarks		
	18:30 Virtual Quiz and Prizes		
	20:30		

Customer Spotlight

Migration to MEDITECH Expanse (30 mins)

David Reilly, Associate Director – Digital Systems, Alder Hey Children’s Hospital

Glenna Smith, AlderC@re Programme Manager, Alder Hey Children’s Hospital

Alder Hey Childrens Hospital, a HIMSS Level 6 accredited organisation takes us through their journey to MEDITECH Expanse and provides valuable experience and great practice considerations..

EPMA (30 mins)

Shahzan Zafar, Lead Pharmacist EPMA, The Rotherham NHS Foundation Trust

Daniel Simnett, Digital Clinical Lead / Lead Pharmacy Technician EPMA, The Rotherham NHS Foundation Trust

Ian Revell, Application Specialist, The Rotherham NHS Foundation Trust

The Rotherham NHS Foundation Trust implemented EPMA back in September 2019. This session will show our journey since the implementation, what benefits we have found and our changes we have made during the last year. Along with what’s the future with EPMA at Rotherham.

Round Table: HIMSS – The Digital Maturity Journey (1 hour)

Kathryn Walvin, Head of Information Systems, South Tyneside and Sunderland NHS Foundation Trust

South Tyneside and Sunderland NHS Foundation Trust have successfully achieved HIMSS Level 7 and are an accredited Global Digital Exemplar organisation, they are a proven digital pioneer within the NHS! Join us for an enlightening and interesting debate on navigating through the HIMSS EMRAM digital maturity model with invaluable lessons learnt and experiences to be shared.

Setting Up Clinical Trials in MEDITECH (30 mins)

Lewis Sanders, EPR Clinical Trials Pharmacist, The Clatterbridge Cancer Centre

Nikki Kernaghan, EPR Pharmacy Technician, The Clatterbridge Cancer Centre

The Clatterbridge Cancer Centre went live with electronic prescribing of Oncology/Haemato-oncology Clinical Trials in October 2020. This session will discuss the initial planning and complexity of setting up the Clinical Trial treatment plans and aseptic worksheets and also highlight the benefits and challenges



Customer Spotlight

The Six W's of Clinical Engagement (30 mins)


Dr Natalie Canham, Chief Clinical Information Officer, Liverpool Women's Hospital NHS Foundation Trust.

Hear an insightful presentation on the evolution of clinical engagement at Liverpool Women's Hospital lead by Dr Natalie Canham, Chief Clinical Information Officer. The presentation will offer an insight into the developing context, challenges and progress the Trust has experienced regarding clinical engagement.

EPR Training and e-Learning

Richard Glyn-Jones, EPR Programme Manager, Liverpool Women's Hospital NHS Foundation Trust.

The purpose of the session, through a small series of group discussion topics, is to share experience and best practice. It is hoped, where best practice is agreed, that recommendations could be made to MEDITECH UK to consider in their future roadmaps.





MEDITECH Spotlight

Expanse Demonstration: Critical Care (30 mins)

Callum Cox, Clinical Applications Specialist, MEDITECH UK

A presentation highlighting the nurse's experience utilising the MEDITECH Electronic Patient Record in the ICU. This demonstration will showcase the intuitive, workflow-driven tools a nurse utilises to coordinate care, monitor patient populations, and ensure quality outcomes.

Audience: Chief Nursing Officer, Nursing Managers and Directors, Nursing Core Team Members, Nurse Managers, Staff Nurses.

Digital Transformation: Exchanging Patient Records for Better Outcomes (1 hr)

Mike Cordeiro, Director Interoperability Market and Product Strategy

Mike Hooton, Technical Executive, MEDITECH UK

Neither geographical boundaries nor hospital affiliation should hinder a clinician's access to patient records. Interoperability solutions, such as Structured Document Exchange, Clinical Data Consumption, Context Launch and Order and Results Exchange, are closing the gap allowing carers to see the full patient story. During this session, we will take a closer look at how communication, empowered by interoperability, is changing patient care for the better.

We will also provide an update on current initiatives and the session will wrap up with a review on the current Interoperability Development Roadmap.

Audience: IT Staff, Anyone interested in Interoperability

MEDITECH EU Development Update (30 mins)

Rob Schare, Director Development, MEDITECH

We will examine the progress Development has made over the past year, both within the standard system for Expanse, as well as specifically for the EU marketplace in Version 6. We will also discuss MEDITECH's Development roadmap for the next 12 months.

Audience: Anyone interested in learning more about MEDITECH Development





MEDITECH Spotlight

Expanse Demonstration: Web Nursing (30 mins)

Mrudula Gadgil, Senior Specialist, Marketing Solutions, MEDITECH

A presentation highlighting the inpatient nurse's experience utilising the MEDITECH Enterprise Health Record on the floor. This demonstration will showcase the intuitive, workflow-driven tools a nurse utilises during his/her shift to coordinate care, monitor patient populations, and ensure quality outcomes. We will also take a look at MEDITECH's latest tools for nurses including Point of Care, which is a mobile, web-based solution using smartphone-type devices to view patient charts, document, and safely administer medications. Increasing mobility and facetime with patients are at the forefront of enhancing the nursing and patient experience.

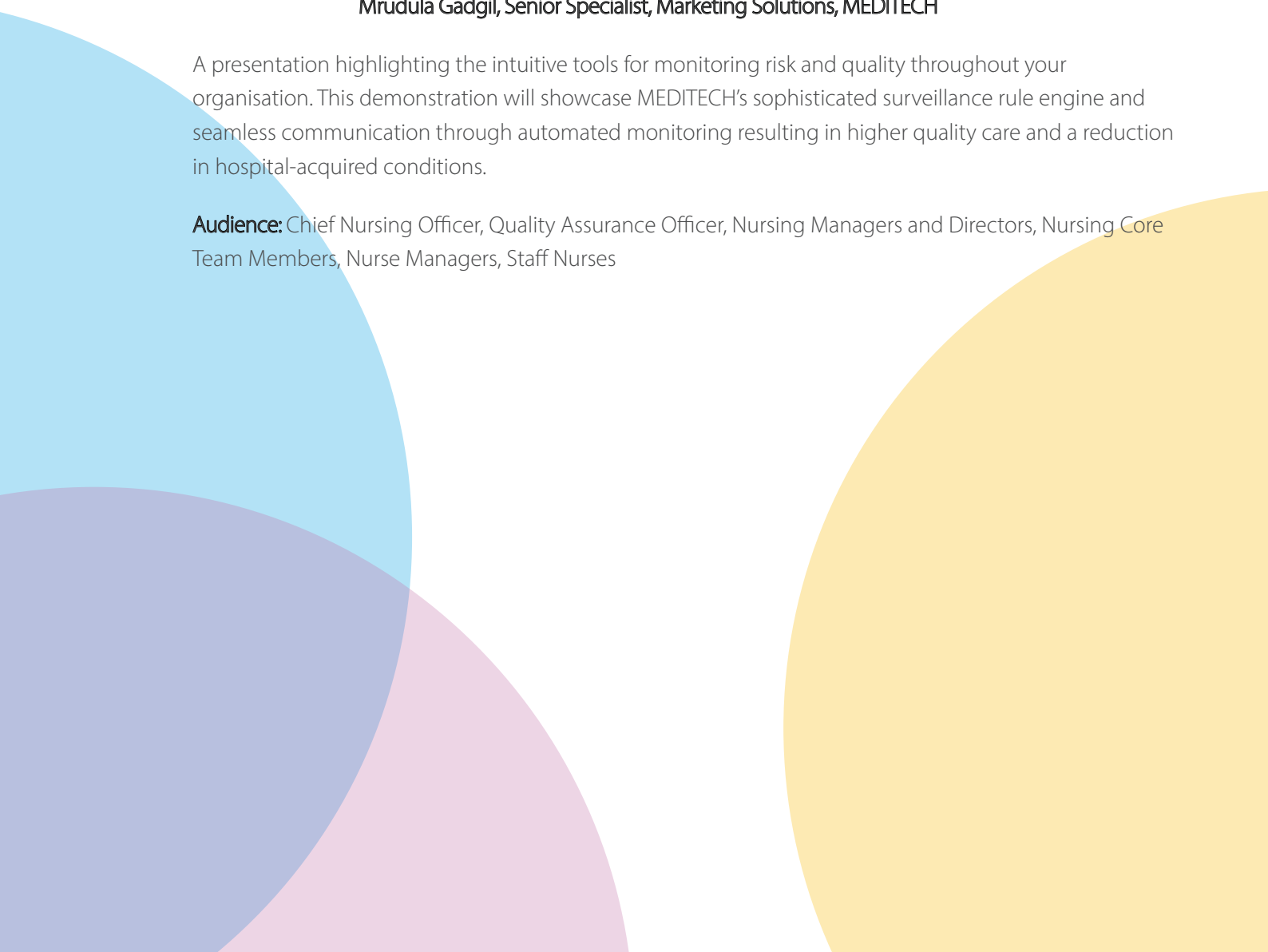
Audience: CNO, Director of Nursing, Med/Surg Nurse Managers, Quality Assurance Officer

Expanse Demonstration: Surveillance (30 mins)

Mrudula Gadgil, Senior Specialist, Marketing Solutions, MEDITECH

A presentation highlighting the intuitive tools for monitoring risk and quality throughout your organisation. This demonstration will showcase MEDITECH's sophisticated surveillance rule engine and seamless communication through automated monitoring resulting in higher quality care and a reduction in hospital-acquired conditions.

Audience: Chief Nursing Officer, Quality Assurance Officer, Nursing Managers and Directors, Nursing Core Team Members, Nurse Managers, Staff Nurses





MEDITECH Spotlight

Expanse Demonstration: Population Health (30 mins)

Jason Dubois, Senior Specialist, Marketing Solutions, MEDITECH

MEDITECH's Expanse Population Health solution provides the tools to help your organisation effectively analyse trends and risks in your community, engage patients to actively participate in their care, and capitalise on patient data even beyond the EHR. By identifying patient care gaps and deploying more complete and cost effective care, your organisation can better reach our Population Health goals. With Expanse Population Health, organisations benefit from the rich, integrated functionality of the Expanse EHR while optimising revenue and achieving financial success.

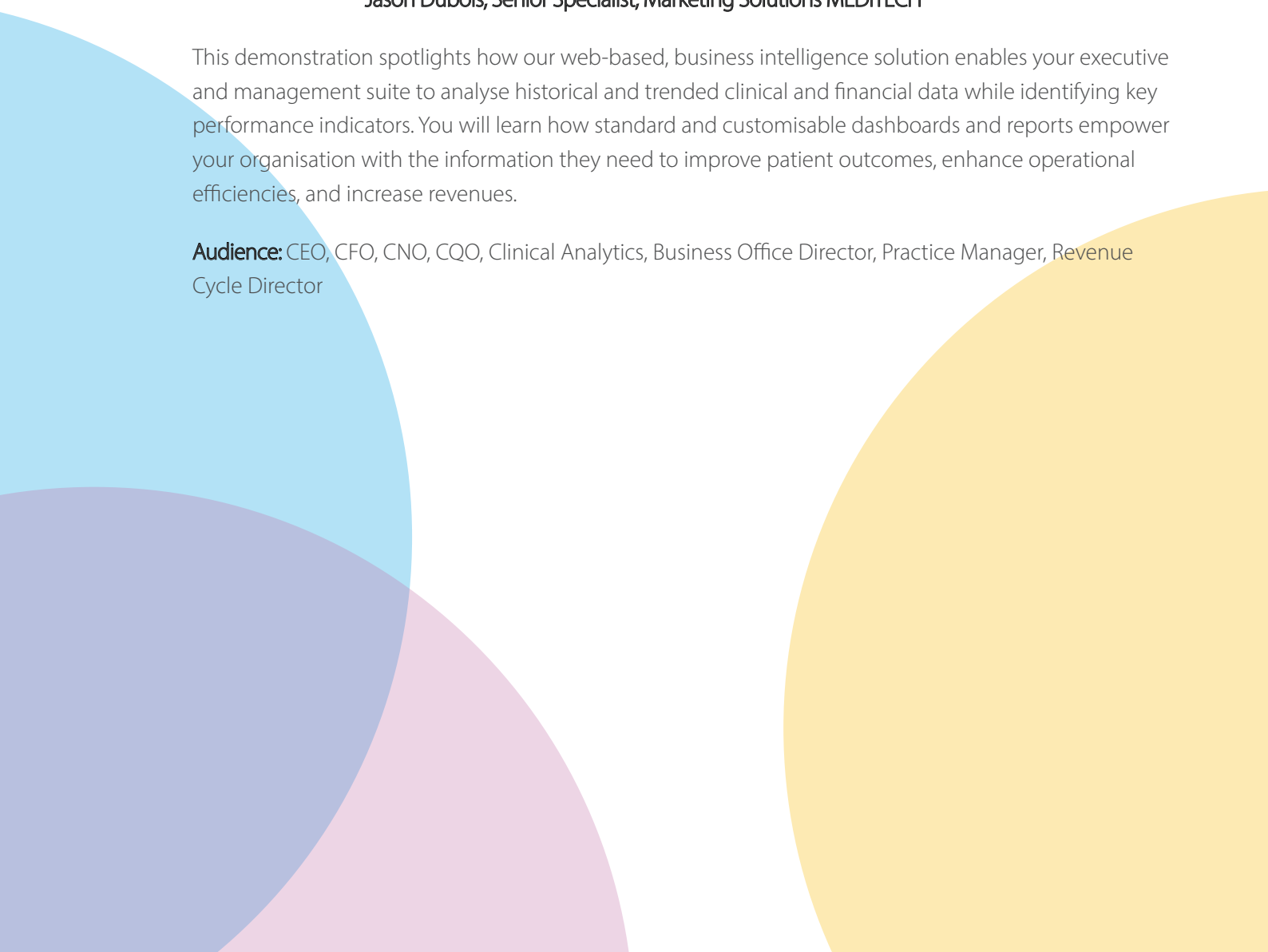
Audience: C-level executives, Population Health Coordinators, Care Managers

Expanse Demonstration: Business and Clinical Analytics (BCA) (30 mins)

Jason Dubois, Senior Specialist, Marketing Solutions MEDITECH

This demonstration spotlights how our web-based, business intelligence solution enables your executive and management suite to analyse historical and trended clinical and financial data while identifying key performance indicators. You will learn how standard and customisable dashboards and reports empower your organisation with the information they need to improve patient outcomes, enhance operational efficiencies, and increase revenues.

Audience: CEO, CFO, CNO, CQO, Clinical Analytics, Business Office Director, Practice Manager, Revenue Cycle Director





Vendor Spotlight

Elsevier

Tim Morris, Commercial Portfolio & Partnership Director

Improve clinical efficiency with Elsevier Order Sets: A demo showcase by Elsevier

In this webinar, we will discuss the concept of clinical decision support, explore the benefits and challenges, and ROI of implementing Elsevier Order Sets in the hospital systems. In addition, you will see a step-by-step demo on how easy it is to integrate Elsevier Order Sets with your EHR system.

T-PRO

Liam Murphy, Sales Manager

Digitally Transform Outpatients Delivery

The NHS Long Term Plan introduced a target to reduce face-to-face outpatient appointments by up to a third over the next five years by 2023/24.

T-Pro's MEDITECH integrated, end-to-end clinic management and medical documentation solution enables healthcare organisations transform outpatient services - from patient communication, virtual consultations and reporting, to creation, electronic signing and distribution of clinical correspondence, and every step in between. This next-generation system is a central platform for managing patient communication and video and telephone consultations, speech-driven reporting and documentation, staff productivity, document turnaround processes, and report distribution - all while helping healthcare organisations manage quality assurance and comply with NHS standards, including Transfer of Care (ToC) requirements.

BridgeHead

Angela Single, Senior Director – New Business Development & Partners EMEA

How can MEDITECH hospitals access & share data across an ICS or other regional networks?

Sharing patient data between organisations has always been challenging, whether within the NHS, private healthcare, or between the two. However, as Integrated Care Systems (ICSs) evolve, the need to access patient data across a region will be critical to future success. In this session, Angela Single explains how BridgeHead can help hospitals using the MEDITECH EHR to overcome the challenge of accessing data from other organisations across an ICS or other network, as well as sharing data from the MEDITECH EHR with other hospitals.



Vendor Spotlight

Teknicor

Mo Eisen, CTO

Private Cloud Collaboration in Healthcare

Is it Right for You?

With so much focus on the cloud, a critical question that often gets forgotten is whether a public, private, hybrid cloud or even on premises approach makes most sense for healthcare organisations. Public cloud gets all the attention in the headlines, but most healthcare organisations are actually choosing private/hybrid clouds that may include hospitals hosting for other organisations (private cloud). Teknicor's hands-on experience working with MEDITECH customers has also shown that these private cloud collaborations between hospitals are a particularly interesting approach, delivering balanced results, especially in the areas of security, compliance/governance and efficiency. Join Teknicor's CTO, Mo Eisen, as he looks at how these collaborative private clouds can make the most sense for healthcare organisations. Benefit from unique insight on key success factors gained through practical real-world implementations and examples from real world organisations.

Intelligent Medical Objects

Steven H. Rube, MD, FAMIA

Streamline SNOMED CT documentation in MEDITECH to meet NHS requirements

The clinical patient data that is housed within EPRs has the potential to unlock new insights for analytics and reporting leveraging SNOMED CT®. However, adopting SNOMED CT has proven challenging as clinicians battle with long workflows to document the required level of detail. In fact, 62% of UK trusts self-report that they are non-compliant with SNOMED CT standards. It can be time consuming and frustrating to get to the level of granularity the clinician seeks. Basic concepts, such as "breast cancer," need modifiers to add additional information including laterality, type, staging, anatomy and so forth to build a full concept like "stage 2 right breast cancer oestrogen receptor positive." In practice, this clinical granularity is often lost as clinicians find the path of least resistance to document, hampering not only the adoption of SNOMED CT, but also resulting in loss of data quality and specificity.

IMO Core's industry-leading clinical terminology integrates with Expanse to enable clinicians to document in their own words and simultaneously capture SNOMED CT and ICD-10 codes behind the scenes. Clinicians can search, find, and record descriptive and granular clinical terms within EPRs while ensuring reimbursement, reporting, and analytical needs are met. Join Steven Rube, MD, FAMIA, and Senior Vice President of Global Clinical Services at IMO to learn how you can leverage IMO Core to enable adoption of SNOMED CT and reduce documentation burden on clinicians.



Vendor Spotlight

Provation (i-Procedures)

Jesse Rose, VP, Sales & Business Development


Integrated Anaesthesia Information Management System

The anaesthesia record is an important part of any electronic health record (EHR) system. In this presentation where he will discuss how the addition of Provation® iPro anaesthesia information management system (AIMS) into your MEDITECH anaesthesia workflow will increase efficiency by driving improvement in the clinical, financial, operational, and regulatory aspects of a practice.

During the session, you will learn more about iPro, the first cloud-based, mobile AIMS platform, including how it:

- Can be customized, scaled, and fully integrated to meet the needs of virtually every practice size, setting, and EHR, including the most complex hospital systems.
- Ensures fast and accurate clinical documentation, standardised collection of quality measures, improved operational efficiencies, and optimized charge capture.
- Was designed from the ground up by practicing anaesthetists to be user-friendly while offering all the high-end features expected of an electronic documentation system.
- Can help guarantee providers document all the necessary information for billing and compliance purposes with hard-stops and prompts.
- Offers accessibility on mobile devices to allow for consistent electronic charting across all operating theatre and non-operating theatre anaesthesia (NORA) locations, to help ensure compliance and more robust and complete data for analytical and reporting.
- And so much more.

If you are still documenting anaesthesia procedures on paper or with electronic templates, you will not want to miss this presentation.





Vendor Spotlight

Nuance

Dr Simon Wallace, CCIO and Terence Lippert, Head of Solutions Consulting

Benefits of speech enabling MEDITECH with Dragon Medical One

Learn how AI-powered clinical speech recognition improves efficiency and drives better usage and adoption of the electronic patient record. Watch a demonstration of Dagon Medical One in MEDITECH Expanse and see how it simplifies clinical administration workflow - reducing the turnaround time of emails, referral letters and documentation, and eliminating the need for outsourced transcription services.

Nuance will be joined by a customer speaker who will share their experiences of using Dragon Medical One with MEDITECH and the positive impact clinical speech recognition is having at their hospital.

CloudWave

Mike Donahue, Director Sales Engineering

Healthcare IT Trends: How cloud is enabling organisations to respond faster to business demands while also giving organisations the ability to protect and react to security threats

The past 18 months have changed our industry in more ways than one. And good or bad, a number of these changes are here to stay. COVID forced IT organisations to respond rapidly to the increased business demands, while continuing to protect the patient data during the worst stretch of bad actors in our history. Join us to talk through how cloud has helped organisations respond to the increased threat landscape and business needs while also learning some concepts to help accelerate your organisations security posture.

